

Common Questions and Answers

MAAC RFP for Contingent Workforce Support

Q: How many staffing agencies does MAAC anticipate selecting?

A: The goal is to select 2 to 3 staffing agency partners.

Q: Will selected vendors be awarded by job category, location, program, or overall staffing capability?

A: If multiple agencies are awarded contracts, requisitions may be assigned based on factors such as position type, vendor performance / responsiveness, and business needs.

Q: Could you please clarify whether the August 31, 2026 date refers to completion of implementation and onboarding activities, or whether there are specific project deliverables expected to be completed by that date?

A: Yes, August 31, 2026 refers to the completion of implementation and onboarding.

Q: What reports, KPIs, or dashboards does MAAC expect vendors to provide weekly, monthly, quarterly, or upon request?

A: Please refer to the SLAs noted in the RFP.

Q: Can MAAC provide general information regarding the typical duration of temporary assignments and the anticipated use of temp-to-hire conversions?

A: This is dependent on program and / or department needs, as well available grant / funding.